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2005-231c

**SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT****SOUTH CAROLINA OPERATIONS**

COMPANY NAME

Global Capacity Direct, LLC dba Vanco Di

QUARTER / YEAR

07 thru 09 / 2010

Month:	<u>July</u>	<u>August</u>	<u>Septembet</u>
Number of Customer Access Lines	<u>14</u>	<u>14</u>	<u>14</u>
Trouble Reports / Access Line (%)	<u>0</u>	<u>0</u>	<u>0</u>
Customer Out of Service Clearing Times (%)	<u>0</u>	<u>0</u>	<u>0</u>
New Installs Completed w/in 5 Days (%)	<u>0</u>	<u>0</u>	<u>0</u>
Commitments Fulfilled (%)	<u>0</u>	<u>0</u>	<u>0</u>

Comments / Explanations: \_\_\_\_\_

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Person Making Report / Contact Information:

David WeidenbornerAccount Manager

MAILED  
JUL 14 2010  
FBI